

## ISCA Code of Conduct for Students 18+

The responsibility of International Student Care Australia (ISCA) is to provide International Student Guests with a safe, secure, and caring family environment that helps support and nurture them as they strive to achieve their best with their studies.

Following is a summary of key responsibilities for students enrolled in the ISCA Homestay program:

### Attendance

1. Students must remain enrolled in a course registered on the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS). Students must maintain satisfactory attendance in your course as required by your education provider. You must make satisfactory course progress for each study period. Your education provider will advise the Department of Immigration and Border Protection (DIBP) if your attendance or course progress is not satisfactory. The definition of 'satisfactory' is determined by your education provider.

### Overseas Student Health Cover (OSHC)

2. Students must maintain OSHC coverage for the duration of their student visa. This cover provides students with medical and hospital insurance.

### Contact Details

3. Students must advise your education provider of your home address within seven days of arriving in Australia. Also, if you change your address during your stay in Australia, you must advise your education provider within seven days. Note: Your education provider needs your home address so they can contact you if you do not satisfy the requirement of your course. If they cannot contact you, this could result in your student visa being cancelled.
4. You must advise ISCA and the Homestay host of any change of contact details including a new mobile phone number or change of email address. Students must be contactable at all times in case of emergency.
5. Students must advise ISCA with two week's written notice, before changing or leaving your homestay accommodation.

### Student Guests

6. Students will comply and respect any reasonable homestay family **household rules**. This may include keeping your room tidy; responsible use of electricity and water; attending mealtimes when called to the table; showing consideration, politeness and courtesy to all household members; keeping noise to a minimum especially late at night; and assisting with some communal chores as requested.
7. **Some additional costs may apply.** Students will negotiate the use of internet facilities with the homestay family and abide by the homestay family decision in relation to this usage. Students should not download large files (5MB or more, including movies, computer or mobile games and music) at the homestay family's internet expense. Additional charges to cover internet usage for movies, games or music may be charged by the Homestay family. Student guests are expected to pay for personal travel, entertainment, medical costs, and any other personal costs including any repairs for property damage to the Home that you cause.
8. **Health and Welfare** of student guests and homestay hosts is very important us. This means that contacting your Homestay Host and ISCA if you have any concerns regarding your personal

health or welfare. You must disclose any illnesses you suffer from before or after arriving in Australia and ensure that you are up to date with the recommended double dose vaccinations and booster shots for COVID 19 as prescribed by the Australian Government.

9. It is illegal to access pornographic or violent material and/or to download content that is illegal to possess by Australian law.
10. Students who are 18+ are required to abide by household rules in relation to smoking or consuming alcohol. You must ask your homestay host before bringing alcohol into the home or smoking near the home. **Smoking is forbidden inside any ISCA homestay home.**
11. Students are not permitted to use non-prescribed drugs or possess offensive weapons (including martial arts items or knives) while enrolled in an ISCA Homestay program.
12. Students and hosts should each be treated with respect, fairness and politeness. Saying please and thank you; respecting each other's property and keeping a clean and tidy living environment.
13. All household members need to respect the cultural and religious practices of each other. Discrimination of any kind is unacceptable.
14. **Transfers** to a new Homestay will incur additional charges. ISCA reserves the right to move a student in exceptional circumstances.
15. **Pay your homestay fees to ISCA by the due date.** Students are invoiced on a 10-week billing cycle and must pay the invoice 14 days in advance of the new billing cycle. ISCA requires 2 weeks written notice of changing or leaving homestay.

#### **Australian Law and ISCA Policy**

16. Students must always obey Australian laws and regulations.
17. It is illegal to possess and/or use illicit drugs in Australia.
18. Students will not engage in inappropriate sexually explicit behaviour at any time.
19. Under Visa requirements students can work maximum of 40 hours per fortnight and unlimited hours when student course is not in session. Note: Work that is a formal registered part of your course work is not included in the limit of 40 hours per fortnight.
20. Students can only drive a vehicle in Australia if they have obtained an Australian driving licence. Driving lessons to obtain an Australian driving licence must be undertaken with a professional driving school and instructor. Fees will apply for these lessons.

**I have read and understand the ISCA Code of Conduct for Students 18+. I understand that my Homestay Accommodation may be cancelled without refund if I do not comply with this Code.**

Signed: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Full Name (in English as per passport): \_\_\_\_\_